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| **Project Title:** | Managing digital transformation in NHS Scotland: a systems’ thinking perspective. |
| **Project Funder:** | College of Social Science (CoSS), University of Glasgow |

The PhD research aimwas to explore the link between public healthcare digital transformation strategy and operationalization of this strategy from the perspective of an integrated care pathway. The PhD research question was: “how is digital transformation strategy operationalized from the perspective of an integrated care pathway?”. The research took place in the context of the NHS Scotland. The participants of the PhD research were the representatives of the NHS Scotland, and the research did not involve the NHS patients.

To reach the research aim, the primary data was collected and analyzed. The primary data collection included semi-structured interviews and online observations. The semi-structured interviews were conducted online via Zoom or Skype online platforms and were audio recorded once the verbal consent to record has been obtained. The recordings from the online interviews were then transcribed by the researcher. The observations included the meetings and the events relevant for the research and were conducted online via Zoom or Skype online platforms. The online observations aimed to explore the relevant topics/themes discussed by the participants. During the online observations the interactions among the research participants were studied.